

# DO YOU WANT TO MAKE A DIFFERENCE?

Homelessness services in the North/West region want to hear your ideas about how we can provide better services.

We are trialling a new database and hope you'll be involved!

The database will be a list of people who have accessed homelessness services and want to help to improve them.

## Why Participate?

We need to hear from the experts (you) about how services should work!

## Have a voice

Make real changes to the way services are delivered

Take part in discussions, surveys and projects which value your experience

## What to do next



Call Cass at the Council to Homeless Persons (CHP) on:  
**1800 066 256 or 84156200**

Or email: [Cassandra@chp.org.au](mailto:Cassandra@chp.org.au)

Cass will answer any questions you have about the database and if keen to be involved will record some contact details for you. Once this is done you will receive a call every three months or so. You might be asked to do a quick survey (eg one or two q's) or to be involved in something like a focus group or a service improvement project or consultation. You will receive a reimbursement for your time in any focus groups or face to face interviews.

**If you are interested, we'd love to hear from you now!**

This is an initiative of the  
**North & West Metro  
Homelessness Network**



*If you know anyone else who might be interested in participating, please pass on Cass' contact details. Thanks.*